

iPad customer manual

Version 1.0

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1 Foreword

Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the customer of “iPad ASee+”. It is used to teach the users how to install the software on the iPad and how to use the iPad monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.

2 Brief Introduction

By using the iPad monitoring software, users can connect it to the front-end monitoring equipment, receive real-time surveillance video on the iPad and browse the video via wireless network.

➤ **Device Management**

Adding, editing and deleting any video device;

Editing attributes of the device (device name, address, port, user name, password, number of channels);

Device information will be saved in the address book automatically, and users do not have to enter repeatedly.

➤ **Live View**

Users can select multiple channels of multiple devices for real-time surveillance video browsing, and 4/6/9 split-screen modes are available for viewing.

➤ **Real-time Record and Image capture**

Users can record and capture the image live according to their needs. The file will be saved in the sd card automatically for users' later checking.

➤ **Remote control of PTZ and camera**

When watching the real-time surveillance video, users can adjust the monitor angle to the best position via PTZ, which includes: PTZ moving (upper, lower, left and right), adjusting the aperture and focal length of the camera lens, zooming in and out of the camera video.

➤ **Landscape mode**

Users can only use landscape mode.

3 Install and uninstall Guide

3.1 Runtime environment

“ASee+” supports running on the iPad.

3.2 Install

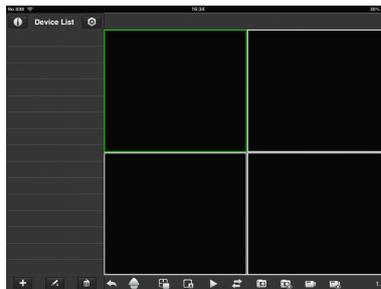
Download the “ASee+” to your iPad and install it. After finish installing, you will see this icon  on the desktop interface.

3.3 Uninstall

Select  and press it for 2 seconds, there will appear . Click , program uninstalling will be completed.

4 Main interface

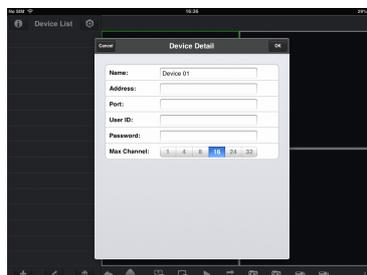
Open the software, and you will see the main interface. as is shown in the following figure:



5 Device Management

5.1 Add device

In the main interface,click ,it will switch to the “Add Device” interface, as is shown in the following figure:



Note:

Name:Used to distinguish your multiple DVRs;

Address: the network address of your DVR;

Port: The remote port set in your DVR,check the DVR manual for more details;

User ID: The username set on your DVR;

Password: The password set on your DVR;

Max Channel: Set the maximum number of channels your DVR has here.

Fill in the device information and click "OK" to finish and save.

5.2 Edit device

In the "Device List", click , then click the device name to be edited, edit the device information and click "OK" to save it, as is shown in the following figure:

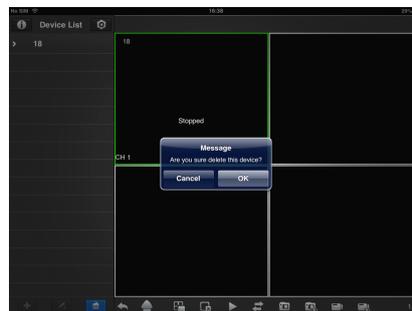


You also can export or import the data of device list. As is shown in the following figure:



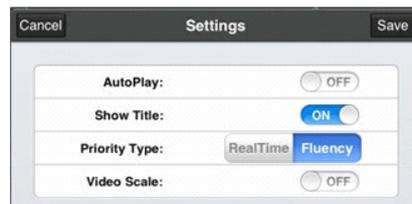
5.3 Delete device

Click , then click the device name to be deleted. Click "OK" to delete the device information, as is shown in the following figure:



6 System Settings

You can set some major parameters of the client. Click the icon , you can see the following figure:



Settings introduction:

Auto Play: Select "OFF", which means that it does not play automatically the next time you login; Select "ON", it play automatically when you open the software next time.

Show Title: Select "ON", it will show the title in the playing back windows; Select "OFF", it will not display.

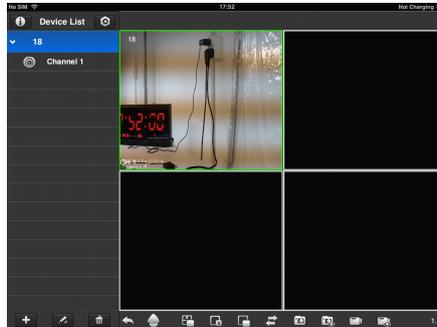
Priority Type: Selecting realtime first, to get the real-time image; Choosing fluency first, to get smooth video.

Video Scale: Size scaling proportionally.

7 Live View

⚠ Note: Please guarantee that the network of the phone is connected with the device properly before live viewing (It is available for testing on the PC customer) .Please set the sub-stream encoding to H.264.

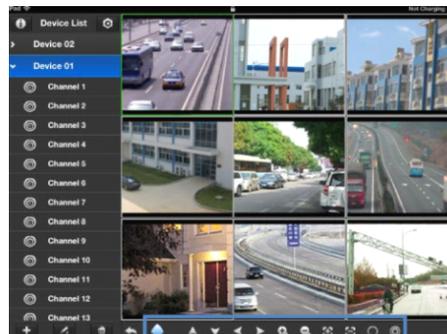
Select the channel of the device,double tap or drag it to one of the play windows,it will buffer and play the video,as is shown in the following figure:



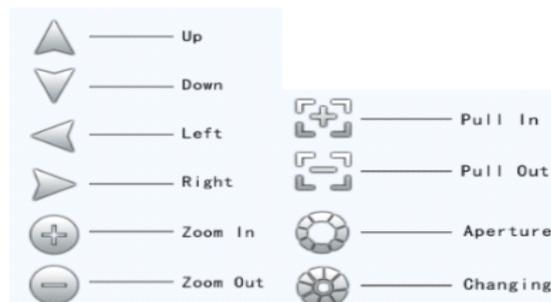
8 PTZ Control and panel

⚠ Note: The device must have PTZ functions and the parameters must be set correctly.

Click  to switch to PTZ control mode if your DVR has a PTZ camera fitted,as is shown in the following figure:



Button introductions:



9 Channel Control

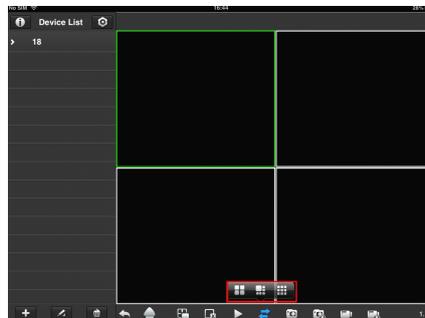
1. To start playback,touch the square on the on the play screen to select (note green border on selected square);

then double tap a channel in the list on the left to start viewing. Double tap a camera to view in full screen.

2. While in full screen mode, swipe left or right to change the live channel to the next/previous cam.
3. Double tap again to return to multi view.
4. Touch a channel on the screen and drag it to the channel position to rearrange your viewing window. As is shown in the following figure:



5. Switch the channel viewing mode from four to six using these buttons on the control bar. As is shown in the following figure:



10 Other functions

A) Snapshot and Local recording management

1. You can manage snapshot by clicking icon 
2. Recording local video by clicking  and then click again to end
3. Managing all the Pictures with button 
4. Managing all the videos with button , as is shown in the following figure:



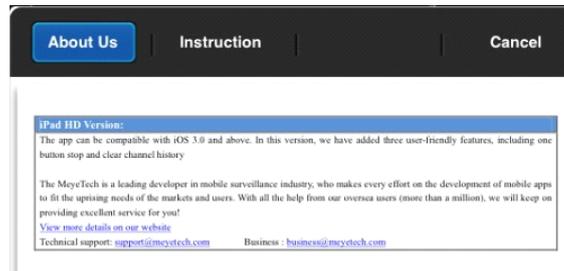
⚠️Note: To delete or save videos, please tap the “edit” on the right top, then choose the videos, tap “delete” or “save to photos album” to finish the operation.

B) Channel Control

1. While playing, tap the button  to clear the play history of selected channel;
2. When you want to stop the connection of all channels, tap this button ;
3. By tapping button , you can stop playback on the selected channel.

11 About

You can view “About Us” and “Instruction” of this software. Click the icon , as the following figure:



12 Exit

If you want to close the program of “ASee+”, you need to return to the main interface of the iPad first. Please press the HOME  twice quickly, select  and press it for 2 seconds, then  will appear, please click  to finish exiting.

13 Frequently Asked Questions

13.1、 Why cannot I watch the surveillance video after entering the login information?

- A、 Please check whether the settings page, server, port, user name, password and other information are filled in correctly.
- B、 Please check your network to see whether your phone is connected to the external network .
- C、 If your device is connected to the external network via router, please check whether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).
- D、 Please check whether the IP address you have filled in is the LAN IP (If your IP starts with the following format, it is a local area network : 10.xx 、 172.xx、 192.xx. If you use such IP, you can only be in the same LAN with the device to be connected).
- E、 Please check your port to ensure that it must be the mobile port.

13.2、 Sometimes why does longer delay occur, or is it disconnected easily?

- A、 Network conditions are bad.
- B、 Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also different. For more detailed methods, please refer to the corresponding device's operating instructions.).

13.3、 Why can't the PTZ work after entering the main interface?

- A、 Please ensure that the channel supports PTZ.
- B、 PTZ responses delay, please wait for a moment.

13.4、 When connected with some multi_channel devices, why can I only play max 3 channels at the same time?

A、 Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.