

iPhone customer manual

Version 1.0

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1 Foreword

Thank you very much for choosing our products. We will wholeheartedly provide the best service for you. If you have any questions or requests, please feel free to contact with our technical support.

This manual is for the mobile customer of “iPhone Asee+”. It is used to teach the users how to install the software on the iPhone and how to use the cell phone monitoring software. With our irregular update to optimize the software performance or introduce new features, it is possible that part of the instruction screen-shots are different with what you are actually using. We will update the new version of user manual without prior notice.

There may be technical inaccuracies or typographical errors in the user manual. We sincerely hope you can give us valuable feedbacks, and we will try our best to enrich and improve it. Thank you for your support.

2 Brief Introduction

By using the phone monitoring software, users can connect it to the front-end monitoring equipment, receive real-time surveillance on the phone and browse the surveillance video via mobile wireless network.

- Device Management

 - Adding, editing and deleting any video device;

 - Editing attributes of the device (device name, address, port, user name, password, number of channels);

 - Device information will be saved in the address book automatically, and users do not have to enter repeatedly.

- Live View

 - Users can select multiple channels of multiple devices for real-time surveillance video browsing, and 1 or 4 split-screen modes are available for viewing.

- Real-time Record and Image capture

 - Users can record and capture the image live according to their needs. The file will be saved in the phone memory card automatically for users' later checking.

- Remote control of PTZ and camera

 - When watching the real-time surveillance video, users can adjust the monitor angle to the best position via PTZ, which includes: PTZ moving (upper, lower, left and right), adjusting the aperture and focal length of the camera lens, zooming in and out of the camera video.

- Landscape mode and portrait mode

 - Users can select landscape mode or portrait mode according to personal preferences.

3 Install Guide

3.1 Install

Search and install “ASee+” on line from Apple App store. After finish installing, you will

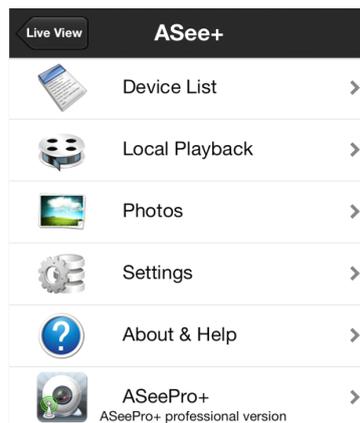
see this icon  on the main interface of iPhone.

4 Main interface

Open the software, and you will see the “Live View” interface. You can manage devices, operate PTZ, set system, view local files, view “help”, capture and record image, as is shown in the following figure:

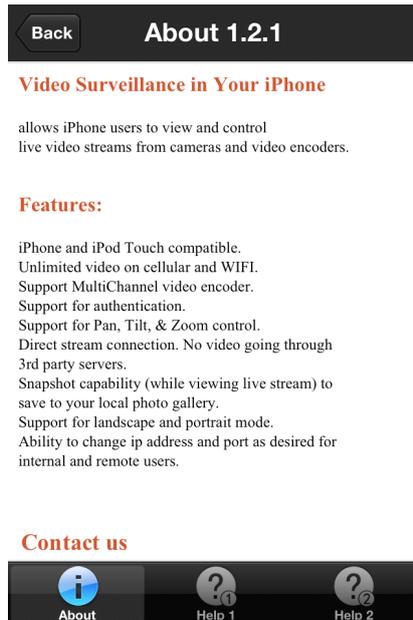


Click , you will see the homepage of the software, as is shown in the following figure:



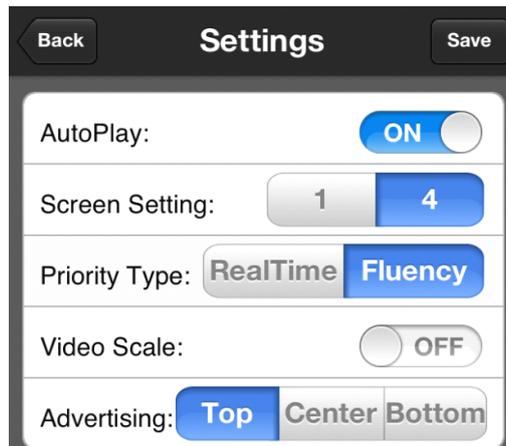
5 About & Help

You can refer to “About&Help” when you have questions about this software. As is shown in the following picture:



6 System Settings

You can set some major parameters of the client . Click the icon , and you will see the following figure:



Settings:

Screen Setting: You can display a single screen or four screens;

Priority Type: If you select real-time first, you will get the real-time image; if you choose Fluency first, you will get smooth video.

Auto Play: If you select “no” , it means that it does not play automatically next time you log in; if you select “yes” , it will play automatically next time you log in.

Video Scale: Size scaling proportionally.

Advertising: The position of the ad.

7 Device Management

7.1 Add Device

Click the  in the Live View windows or”Device List” in the homepage to enter the

“Device list” management interface, and click  to add devices,as is shown in the following figure:



Name: It is the name of the monitoring equipment, which will help you identify the device easily;

Address: It is the IP address or DDNS;

Port: It is the mobile port to access the device (The default is the streaming media access port; If you want to access the device via external network, please map the port in the router);

User ID: It is the user name of the device when logging in;

Password: It is the password of the device when logging in;

Max Channel: It is the number of the device channel. Please select the number according to the device type;

Fill in the device information and click "Save".

7.2 Modify Device

If you want to modify the information of the added device, please click the button , then select the device to enter the information interface of the device, edit the information and save it.

7.3 Delete Device

If you want to delete the device, click  and then select the device to delete it.

8 Live View

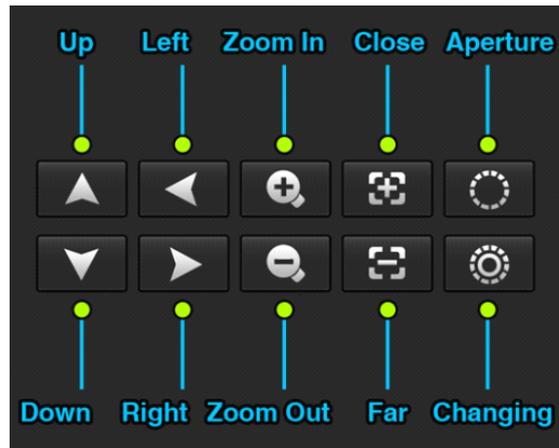
⚠️Note: Please guarantee that the network of the phone is connected with the device properly before live viewing (It is available for testing on the PC customer) and setting the sub-stream encoding to H.264.

Select the device channel and click it to view the video.

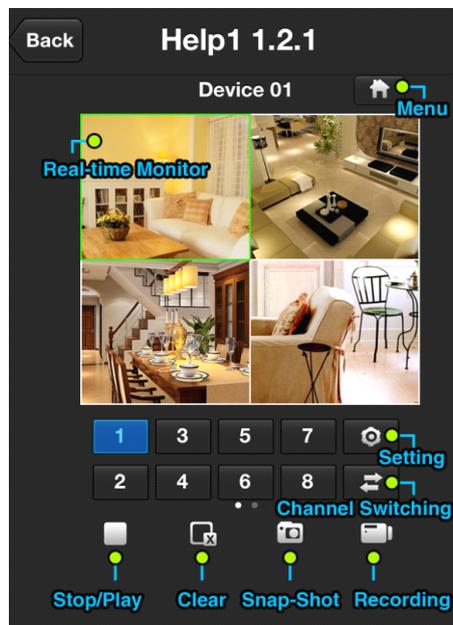
⚠️Note: When horizontal screen is on, the functions of toolbar will not work.

9 PTZ Controls

⚠️Note: The device must have PTZ functions and the parameters must be set correctly.



10 Other functions



Click "AseePro+" of the Menu, it will enter App Store, here you can download and install the software:



11 Playback

Click “Local Playback” and “Photos” in the homepage of the software to playback the records and photos.

12 FAQ

①Why cannot I watch the surveillance video after entering the login information?

A、 Please check whether the settings page, server, port, user name, password and other information are filled in correctly.

B、 Please check your network to see whether your phone is connected to the external network .

C、 If your device is connected to the external network via router, please check whether the mobile port mapped in the routing . (For mapping settings, please refer to the router manual).

D、 Please check whether the IP address you have filled in is the LAN IP (If your IP starts with the following format, it is a local area network : 10.xx 、 172.xx、 192.xx. If you use such IP, you can only be in the same LAN with the device to be connected).

E、 Please check your port to ensure that it must be the mobile port.

②Sometimes why does longer delay occur, or is it disconnected easily?

A、 Network conditions are bad.

B、 Video frame rate and resolution are too high, because lower surveillance video can improve the smoothness and stability effectively (Note: There are a number of encoding settings for these parameters. when setting, you must make sure your phone supports it . For different equipments, the adjustment methods are also different. For more detailed methods, please refer to the corresponding device's operating instructions.).

③Why can't the PTZ work after entering the main interface?

A、 Please ensure that the channel supports PTZ.

B、 PTZ responses delay, please wait for a moment.

④When connected with some multi_channel devices, why can I only play max 3 channels at the same time?

Answer:Some models of the monitoring equipment have connection limits. When the total number of connections reaches the upper limit, you can not open more channels to watch. Please check the device's settings panel or manual to see whether the limits can be changed, or you can also contact with the device manufacturer's technical support.